

**"Service is the lifeblood of any organization. Everything flows from it and is nourished by it. Customer service is not a department...it's an attitude."**

Ever go into a business or call a service provider on the phone with a problem or question? Ever had someone respond to your question as if they were doing you a favor just to speak with you or become defensive when you tried to voice concerns about the product that they provided? Ever wonder how a certain business stays in business when the people, their representatives, treat you like you are interfering in their day instead of as you are a valuable part of their survival? Of course, everyone has interacted with customer service representatives that did not understand that the goal of customer service is not to support the business. The truest measure of a customer oriented business is to support the needs and wants of the customer with an attitude that welcomes repeat business. *Olympus Limousines* treats you like our first and only customer—every time!

With *Olympus Limousines*, customer service is so important to us that it is not a department that you get when you call or email us. *Olympus Limousines* believes so strongly in customer service that we have integrated it into our business model by empowering every employee to become a customer service representative. Becoming the premier choice of transfer companies in Georgia, *Olympus Limousines* strives to support the efforts of every business venture with customer service that is unparalleled to support your reputation and increase your confidence in our partnership. *Olympus Limousines* believes that customer service to you, our customer, means that our chauffeurs are professional and trained in all phases of meeting customer needs. *Olympus Limousines* knows that our primary goal has to be the promotion of your business with our services. When we accept a transfer appointment, we make sure that the details are not left to chance. From the moment of acceptance of your transfer to completion of the transfer, *Olympus Limousines* becomes an advocate for customer satisfaction by making sure the agreed upon car is ready, stocked, and on time. If an issue arises, we notify you immediately and work diligently to take care of the problem without delay. *Olympus Limousines* accepts that your reputation is a part of our strife for excellence in customer service that invites your repeat business by prohibiting chauffeurs from passing out personal business cards or using our business name while completing your transfers. *Olympus Limousines* treats you like our first and only customer—every time!

As we seek to become your standard for exemplary standard for customer service, *Olympus Limousines* knows that we must provide the same customer service without question to support your business functions. As we dedicate ourselves to expanding our definition of exceptional customer service, *Olympus Limousines* guarantees 24/7 live help in combination with a robust online reservations service to allow you to contract our services in any manner that fulfills your business needs. Further, customer service means that we promise accurate, reliable billing by noon the next day and convenient credit card processing to allow you the options you should expect from a partner. *Olympus Limousines* treats you like our first and only customer—every time!

Why does *Olympus Limousines* treat you like our first and only customer—every time? Because we will not pretend that your business is not important to us. When you contact us to handle your transfers, you will see the attitude of exceptional customer service in every person at *Olympus Limousines* because we believe that customer service should support our customers. Contact *Olympus Limousines* today at 1-877-OLYMPUS or via the web at [www.olympus.com](http://www.olympus.com) to see the definition of customer oriented service in action!